



RAFAEL CASERO

SPORTS JOURNALISM MAJOR

CONTACT

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234 Gainesville, FL
32641

EDUCATION

2019-2021

MIAMI DADE COLLEGE

- Associates in Business Management

2023-2026

UNIVERSITY OF FLORIDA

- Bachelor in Journalism Sports & Media

SKILLS

- Customer Service
- Organization
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking
- Multitasking

LANGUAGES

- English (Fluent)
- Spanish (Fluent)

PROFILE

I am currently a senior at the University of Florida, and have always had a great passion for sports and story telling. Growing up, the one place I felt most comfortable in was any stadium. Throughout the years I found myself exploring different sports and became extremely knowledgeable. I was interested in the data and records from years way before I was born. This interest sparked my decision to study sports media. I received my associates in business from my local community college and was accepted at the University of Florida where I am currently pursuing my bachelors. I would greatly appreciate the opportunity to intern with Gray Media to grow more knowledgeable and gain experience.

WORK EXPERIENCE

ALDI

2022 - PRESENT

Store Associate

- Assist customers by answering their questions, guiding them to the correct place in the store, and helping them make returns
- Handle large amounts of money and have great attention to detail
- Customer service skills in managing issues that customers face
- Product knowledge and experience in conflict resolution
- Skilled in stocking and inventory
- Won Customer Service Award two years in a row

Camillus House

2014- 2016

Volunteer

- Count and prepare deposits for the business day
- Ordering of supplies for center/customer use
- Register patients and give food vouchers
- Appointment confirmation calls
- Assist in Health Fairs and clerical duties
- Ability to recall in-depth instructions

Friends Forever Pet Rescue

2014 - 2016

Marketing Manager & Specialist

- Assist in pet adoption events
- Handle pets and communicate their history with potential adopters
- Over 100 hours volunteered for Friends Forever Pet Rescue
- Able to effectively handle multiple tasks
- Exercise both communication and interpersonal skills
- Able to work independently with little instruction

REFERENCE

Marietta Arafiles-Meints

Manager/ ALDI

George Rivera

Manager/ ALDI

Phone: 808-463-4994

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